

Return Authorization Form

Advanced Print & Finishing Technologies

Person Authorizing Return: _____ Return Authorization # _____

Person Making Return Request: _____ Title: _____

Product # _____ Original Date of Purchase: _____ PO # _____

Has Product Been Opened ? _____ Has Product Been Used? _____

Reason for Return:

Date of Return: _____

Signature: _____

Cancellation & Return Policy

Consumables:

Consumers, either B2B or B2C, have the right to cancel their orders made on line via this website up until the item has been shipped without the risk of any additional charges. Once the order has been shipped, the item may be returned as long as the return has been authorized. **To obtain an Authorization Return Number, contact our customer service department at 855-258-8324.** Once the item has been shipped, the customer must refuse the shipment. If the product has already been received, the product may be returned along with a properly completed Return Authorization Form. **A return fee of up to 10% may be assessed, in addition to any shipping charges that have or will occur as a result of the product being returned.** Opened items received back will be tested. Defective items will be credited based on prorated usage, including ground rate shipping charges. Items opened/used not determined to be defective in quality or workmanship will be prorated for credit up to a maximum of 50%. Items opened/used beyond 50% will not be credited for any reason

Custom orders/Equipment, or products that require building (ie printers, coaters, cutters, laminators, etc), even though not custom built, may not be canceled without a penalty if canceled after the build process has begun. **Cancellation is time sensitive, meaning that fees are based on the time frame from which you ordered the product and the date you cancel, up to an including your entire deposit, unless specifically agreed in writing otherwise.** Please be sure to discuss potential cancellation fees with your sales person prior to ordering. Contact us at 855-258-8324 or by emailing us at sales@advancedPFT.com

International Orders: International orders, once shipped and accepted by Customs are Non Cancelable / Non Refundable